



October 1, 2016

To Craig, the EnviroClean Team & ProVetLogic:

I just wanted to take a minute to share how happy we are with the Stable Environment and Animal Facility Disinfectant. I will start by sharing that we were more than a bit skeptical when you first brought these products to our attention. Our keepers were doing a very good job of cleaning our cat enclosures and making sure there were no offending smells for our public to notice, but oh, those Lynx. We were using special detergents, Simple Green, Odor Bye Bye, PDZ in and around their enclosures. Our keepers were spending a lot of time cleaning, scrubbing, spraying each morning to get the enclosures truly clean and by the end of each day we could still smell an ammonia aroma where they had been scent marking.

Craig had contacted us about some great products and as we had been trying different options to solve our problems, we took him up on his offer to do a demonstration cleaning of one of our Lynx enclosures. Application was simple and less time consuming. After he was completed the enclosure smelled clean, but the real test would come at the end of the warm summer day. I will admit that we all chuckled behind your back a bit when you told us how it would be so clean that many animals that habitually scent marked have been known to stop scent marking all over their enclosures after use of this product. We knew there was no way that you were going to convince Ivan, our Eurasian Lynx, not to spray every bit of his enclosure, but we smiled and humored you. The enclosure didn't smell too bad come closing time so we decided it was better than what we were currently doing so we voted to try it for 2 months.

We ordered your products and did a second training demo with many of our keepers so they could see how and when to use the products. Again, we chuckled a bit when you professed how well it would work and how with daily use our results would be even better. After four months of use, all of our Lynx enclosures are aroma-free, even at the end of long summer days. Our cleaning time has been reduced, all of the keepers report that the process continues to be efficient and our guests have noticed the difference too. We recently had a pregnant woman come on tour and at the end of her visit she searched out our senior staff to let us know that due to her pregnancy she has a super nose and is regularly offended by the slightest smell. She was amazed that she had not noticed a single odor the entire time and praised us for the cleanliness of our facility. Happy cats, happy visitors, happy customers!

Regards,

Jennifer Costales

General Manager

Project Survival's Cat Haven